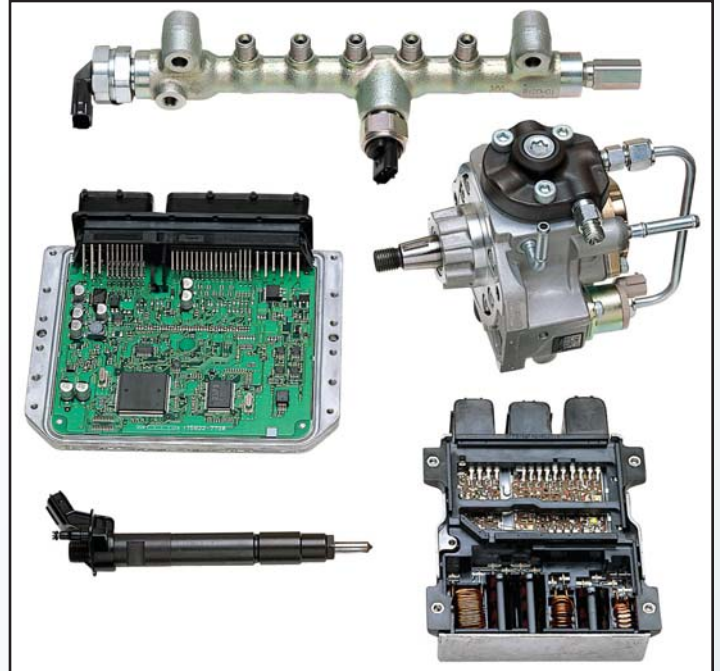


Introduction

Denso is a leading global supplier of advanced technology, systems and components. Worldwide, the company employs 87,000 people in 31 countries. They have been a long-term partner of Toyota in developing both automobile technologies as well as Lean systems (namely kanban). A well-established spin-off of Toyota Motor Corporation, the DENSO Corporation is Japan's leading producer of automobile components and the world's fourth largest. As the second-largest member of the Toyota Group, more than half of DENSO's products go to Toyota Motor Corporation (TMC), which owns better than 20 percent of DENSO stock. DENSO also supplies nearly all other major Japanese automakers as well as numerous U.S. manufacturers, including Ford, General Motors, and Chrysler, and major European auto manufacturers such as Volvo, BMW, and Fiat.

**History**

Denso began its operations in 1949 after splitting off from Toyota. They were awarded the Deming Prize in 1961 because of their quality control systems. Denso began to be a global presence in the 1970's and have continued to grow in size and range of operations.

In 1996 they acquired ISO 14001 certification, an international standard of environmental management systems. In 2002, they achieved their goal of zero emissions at all 14 operations in Japan.

Location

Kariya-shi, Aichi Prefecture, Japan

**Topics covered:**

- Total Productive Maintenance (TPM)
- Supplying Toyota
- Automation and Jidoka
- SMED
- Identifying problems
- Agile Manufacturing

Who we will meet:

- Specialist, International Education Sec., Education and Development Dept.
- Group Manager, Strategy and Planning Department